

# MEDIA RELEASE



## GO BEHIND THE STEAM AT ICONIC VICTORIAN TOURIST ATTRACTION

On Sunday 17 February, Puffing Billy is giving people an opportunity to find out more about volunteering at the Railway, taking them 'Behind the Steam' at the iconic Victorian tourist attraction.

Taking place at the Menzies Creek Museum precinct, the event will give prospective volunteers a behind the scenes preview of what it is like to volunteer at Puffing Billy. Current volunteers will be on hand to talk with people and answer questions, discuss the many different volunteer roles available at the Railway, and take guests on an exclusive tour of the Menzies Creek Museum, which is not yet open to the public.

At the 2018 event, Menzies Creek resident, Amanda Pinkster, ventured beyond the platform and will soon celebrate 12 months of volunteering in the Railway's Booking Office.

"After retiring from my paid working life in 2016, I decided that it was probably time to put some energy back into the local community via volunteering," Amanda said.

"Ideally I was looking for a fun, happy environment where I could volunteer, and Puffing Billy seemed like the perfect place. The Behind the Steam event was a great way for me to get an understanding of the Railway's operations and the volunteer roles available. I could also get a feel for the culture of the organisation and whether it would be a fit for me."

"I was able to speak with many of the existing volunteers, see different areas of the Railway in action, speak with Puffing Billy management representatives and also have a good look around the Museum. At the end of the day I was very keen to join, so I officially registered my interest."

"I wasn't completely sure of the role I wanted to volunteer in, but the Volunteer Services Team was fantastic in helping me work through this. That is how I ended up in the Booking Office team, commencing in May 2018."

"I thoroughly enjoy working in the Booking Office. It is such a happy environment. I love seeing the delight on our visitors' faces as they arrive at the Railway and sharing local information with them. As a Hills resident for over 20 years, I know how integral Puffing Billy is to our region. I love being part of the positive team that promotes tourism and our local experiences."

"I have no hesitation in encouraging others to come along and find out what goes on here. All volunteers are well supported by the Volunteer Services Team and thorough training is offered in all areas to ensure that you are confident in delivering your duties," she said.

For further information, or to register for the day, please visit [www.puffingbilly.com/volunteer](http://www.puffingbilly.com/volunteer)

### **Event details:**

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Behind the Steam Volunteer Recruitment Day

Sunday 17 February, 11am to 3pm – FREE - **RSVPs Essential**

Menzies Creek Museum Precinct, 49 School Rd, Menzies Creek

RSVP via the website: [www.puffingbilly.com.au/volunteer](http://www.puffingbilly.com.au/volunteer)